

SYA

Partners
Trade-in

SYA

Dashboard

AANVRAGEN

Winkelaanvragen >

Webaanvragen >

PICKUPS

Pickups >

ADMIN

Facturatie >

Gebruikers en winkels >

Promoties >

Mails >

Woordenboek

SUPPORT

Gradinggids

Videogids

Hulp

Partners Trade in

Zoek op bestelnummer, achternaam, tel, straat of il

Welkom op het dashboard,

Hier zie je allerlei stats en laatste 10 aanvragen

91

€ 15.675,-

Toestellen wachten op pickup in winkels

11

€ 2.120,-

Toestellen wachten op pickup in winkels (deze maand)

Genereer Pickup

Meest ingeruilde toestellen van de laatste 3 maanden

51

45

37

32

28

26

26

24

1

2

3

4

5

6

7

8

iPhone 13

iPhone 12

iPhone 11

iPhone SE 2020

iPhone 13 Pro Max

iPhone 15

iPhone 15 Pro Max

iPhone 13 mini

LAATSTE NIEUWE AANVRAGEN

AANVRAAGCODE	AANVRAAGDATUM	WINKEL	KLANT
 	31/03/2026		
 	30/03/2026	ONLINE	

Overview

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What is Partners Trade-in?

Our Partners Trade-in software is a powerful, all-in-one platform tailored for companies looking to optimise the trade-in process for used devices. Whether individual shop or online acquisitions or corporate takeovers, our software provides the tools needed to manage trade-ins efficiently and effectively. A system that covers everything from valuation to invoicing and automated logistics. We also facilitate the acquisition of traded-in devices, ensuring that your business operations run smoothly from start to finish.

Who are we?

Since 2017, we have focused on extending the life of consumer electronics through sustainable trade-in and refurbished solutions. We help businesses and consumers reduce e-waste while maximising the value of their used electronics. By offering efficient trade-in programmes and reliable refurbished products, we ensure that acquisition and sale of appliances is both environmentally responsible and economically beneficial.

User Portal

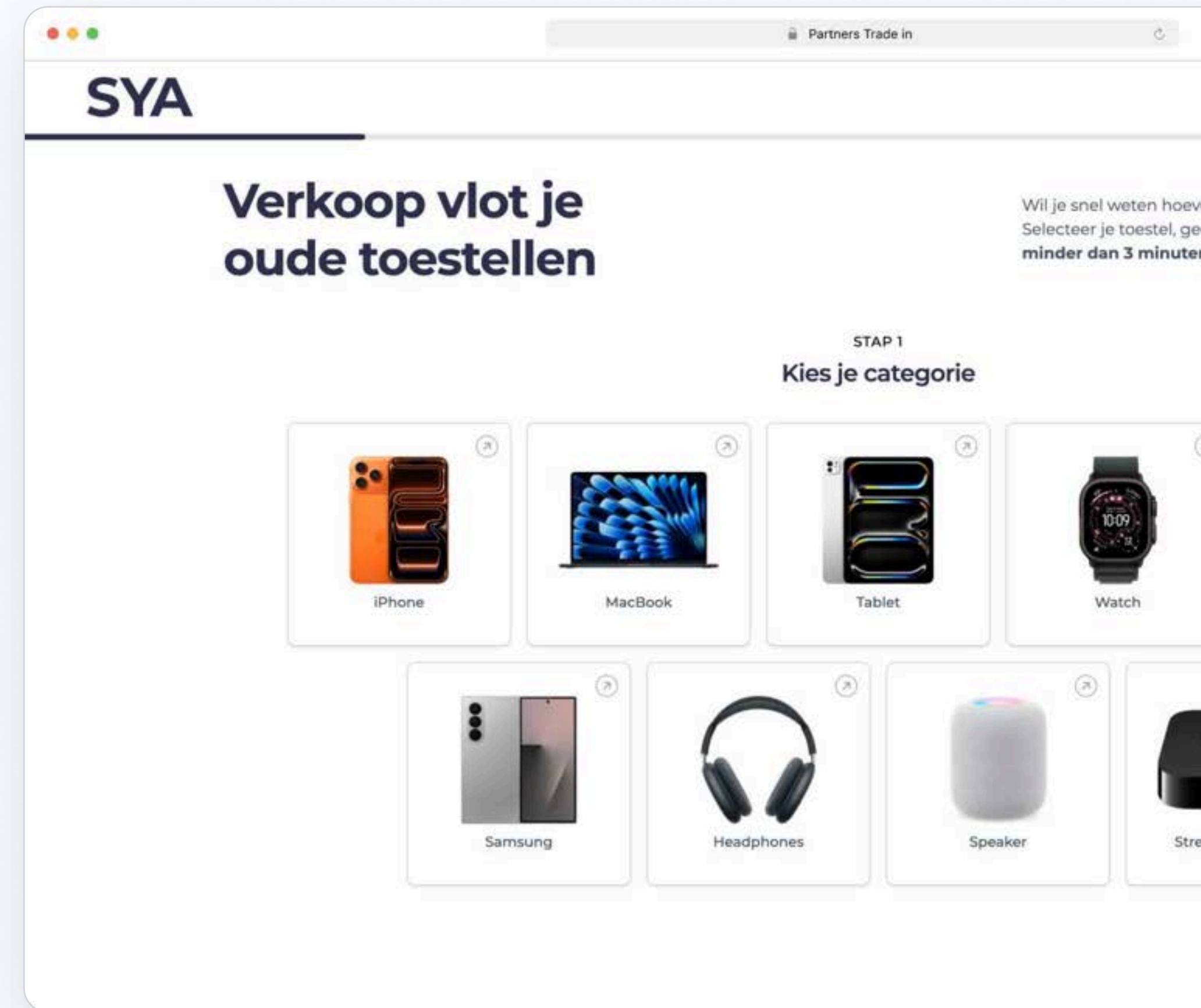
Clear and Simple Calculator Flow

Developed from years of experience, the calculator offers an efficient and intuitive way to determine the value of used devices. The process is simple and follows a number of streamlined steps to obtain a quick and accurate value estimate. This user-friendly tool is designed to make the trade-in process accessible and efficient for everyone.

User Portal

Device selection

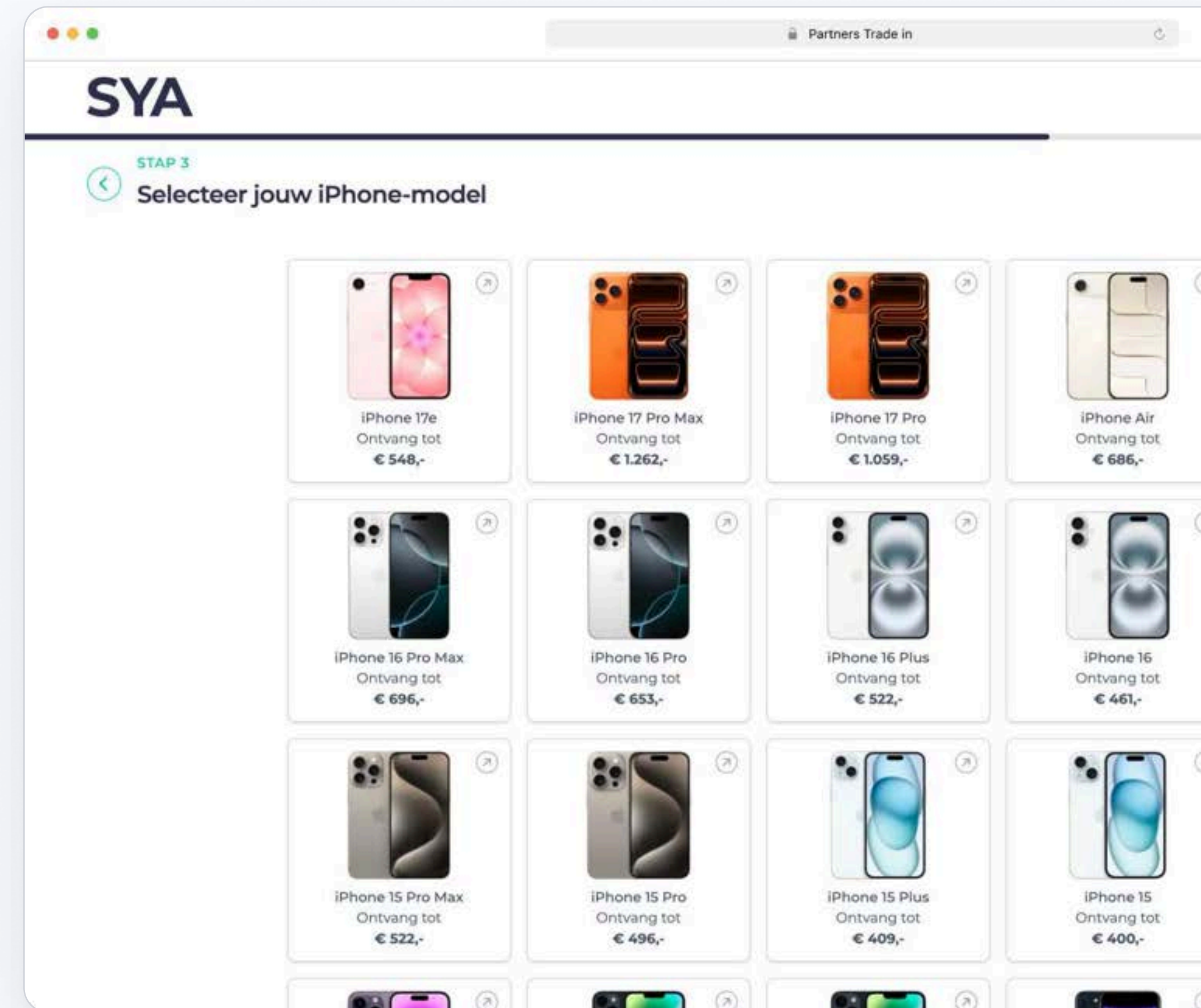
The trade-in portal allows users to sell their old devices easily and efficiently in exchange for cash. The process starts with the selection of the device, where an initial indication of its value is immediately displayed. Thanks to the intuitive and user-friendly interface, the trade-in process is smooth and effortless. This allows users to convert their obsolete devices into cash quickly and clearly, without any complexity.



User Portal

Model selection

During the trade-in process, users are asked to select the model of their device. The interface is designed to support them in this process, making it quick and easy to find the right model. After model selection, users provide additional information that determines the final trade-in value, ensuring an accurate valuation.



User Portal

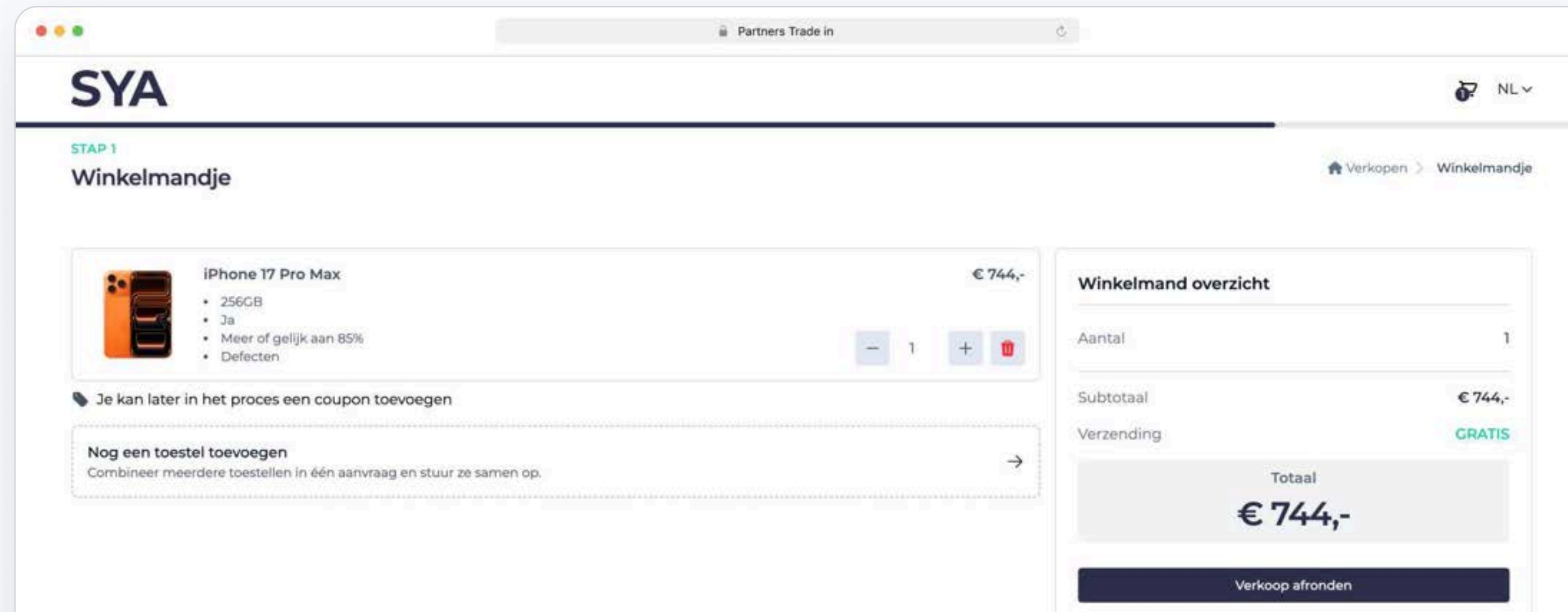
Feature selection

In the final step of the trade-in process, users specify specific features of their device to determine the exact trade-in value. Using this information, the system calculates the amount the user can receive.

The screenshot shows a web browser window with the SYA logo in the top left corner. The page title is "Partners Trade in". The main heading is "STAP 3: Selecteer de eigenschappen van je iPhone 17 Pro Max". Below this, there is a section titled "Beoordeel de staat van het scherm" (Evaluate the condition of the screen). On the left, there are four radio button options: "Als nieuw" (As new), "Zeer goed" (Very good), "Goed" (Good), and "Defecten" (Defects). The "Defecten" option is selected, and a green box below it contains the text: "Het scherm heeft diepere krassen die zichtbaar zijn wanneer het toestel aan staat. Als er een barst in het scherm zit, valt dit toestel onder deze staat." (The screen has deeper scratches that are visible when the device is on. If there is a crack in the screen, this device falls under this category). In the center, there is a large image of a black iPhone 17 Pro Max with several white scratches on the screen. On the right, there is a summary section showing "Ontvang tot € 844,-" (Receive up to € 844,-). Below this, there are fields for "Model", "Opslag", "SIM", "Batterij", and "Staat". The "Staat" field is currently set to "Scherm defect" (Screen defect). At the bottom right, there is a button labeled "Vorige" (Previous).

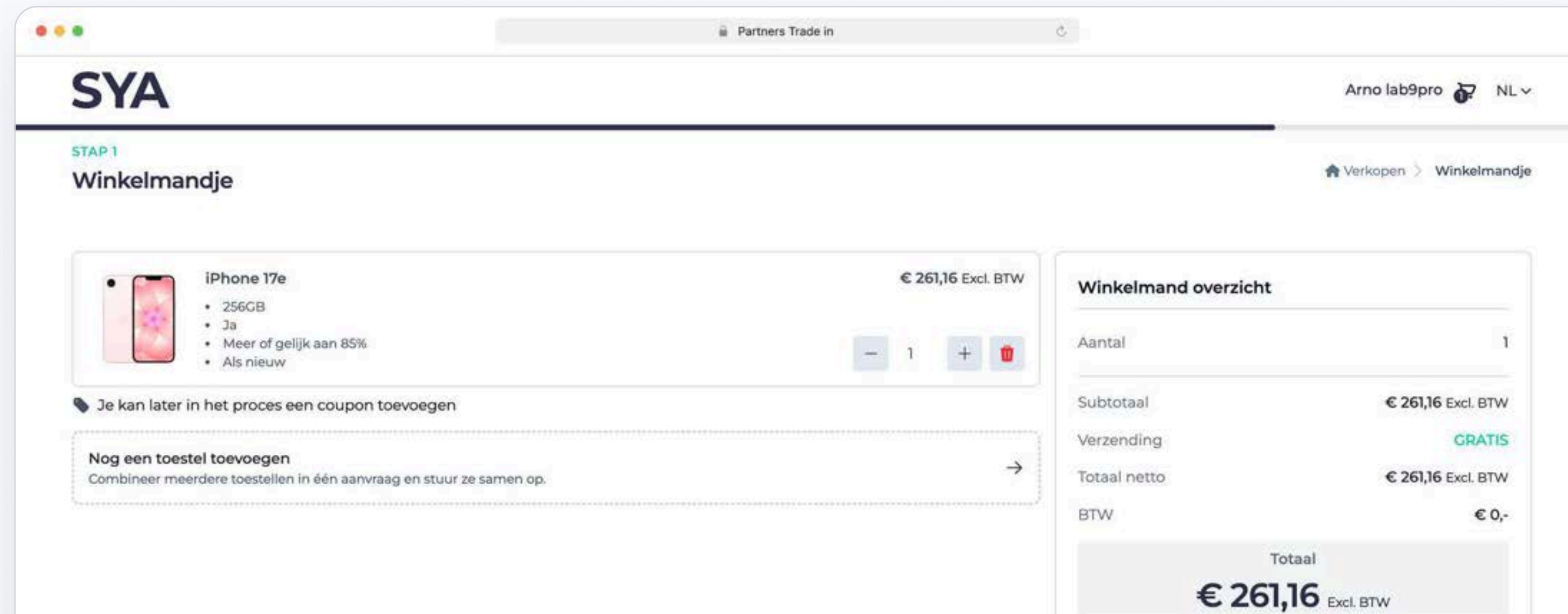
User Portal

Shopping cart



In the shopping cart, users see an overview of the registered product, including the selected features and the estimated trade-in value. Users have the option to adjust the quantity, remove items or add additional devices. After these adjustments, the total trade-in amount is automatically updated. Users can then view the overview of the total amount and easily complete the trade-in process.

B2B Portal - Shopping cart



The B2B shopping cart lists products with the estimated trade-in value excluding VAT. Users can adjust quantities, remove or add items, with the total amount automatically updated without VAT. Completing the trade-in process is as easy as in the regular shopping basket.

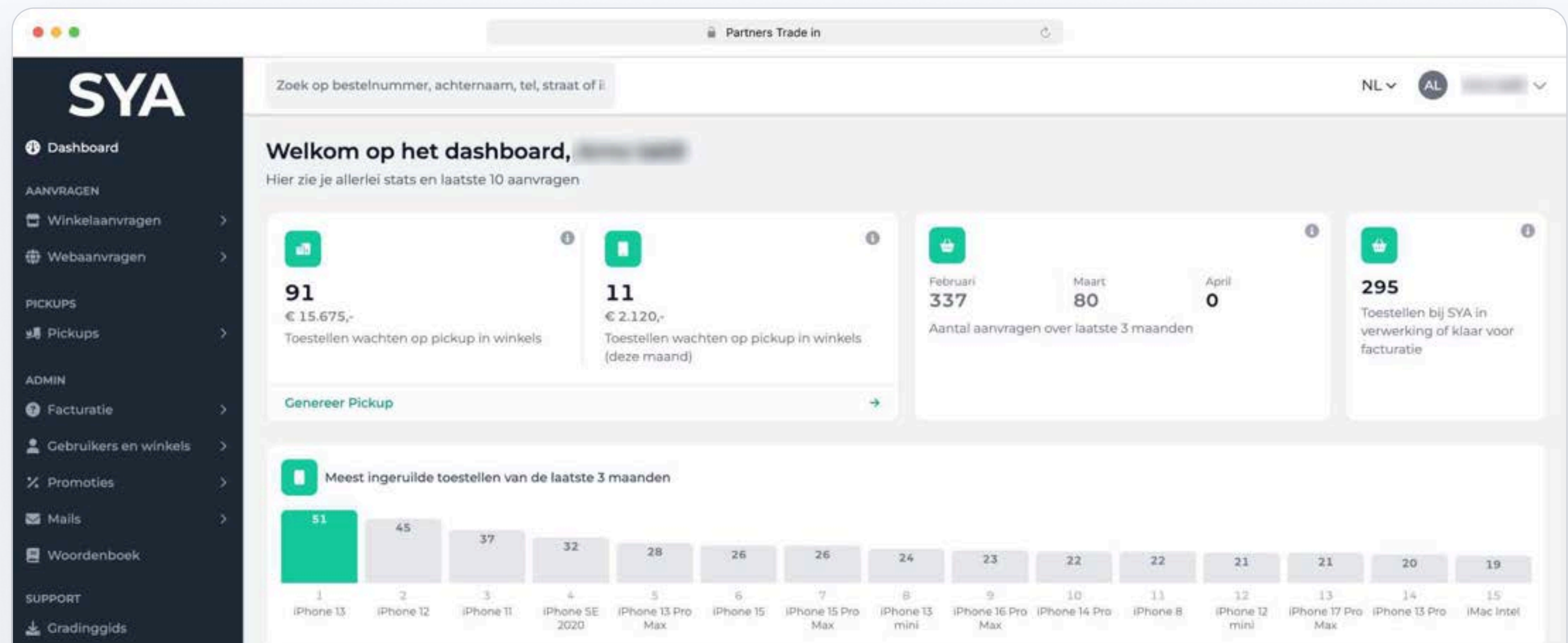
Admin Portal

Dashboard system for your business

The administration panel provides a clear overview of all trade-in activities, such as orders, devices, pick-ups. Administrators have access to performance indicators and statistics, providing easy insight into order statuses and pick-ups. This ensures efficient and structured management of the entire trade-in process.

Admin Portal

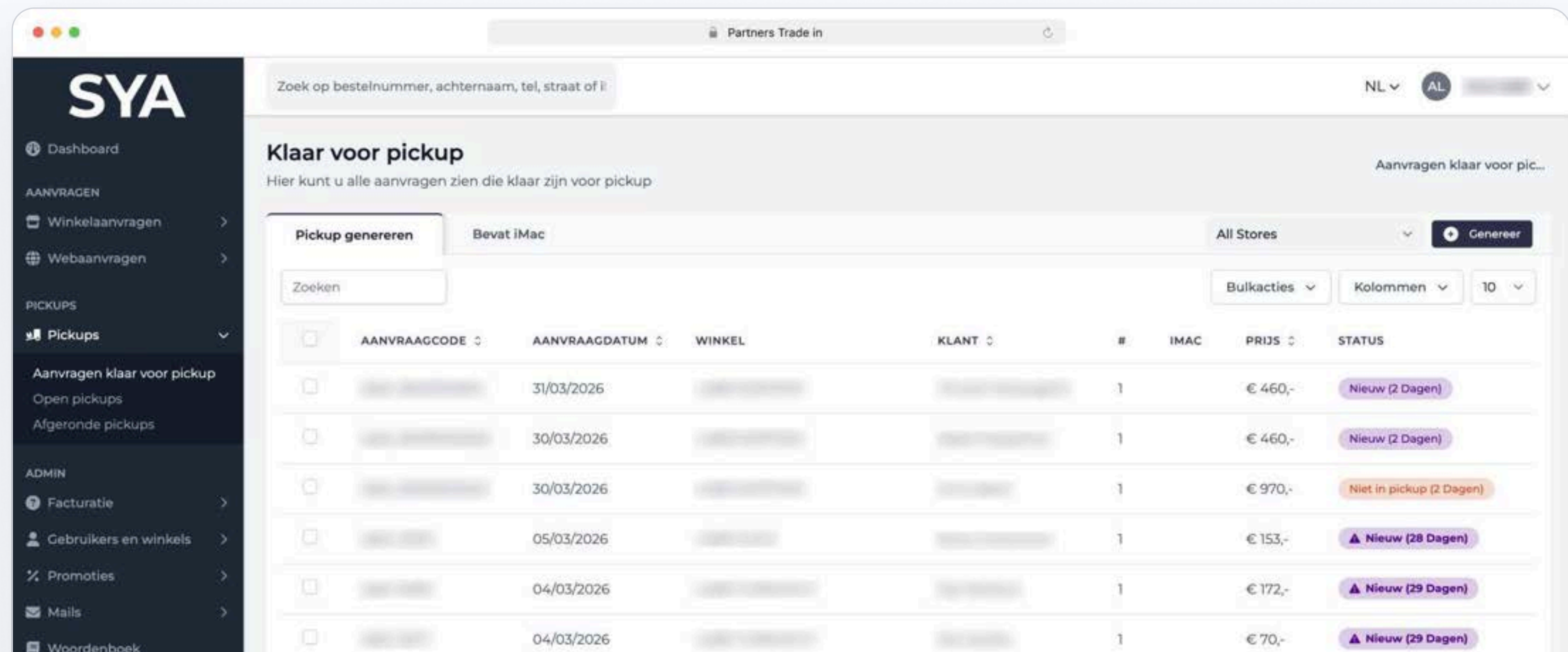
Dashboard



The dashboard provides a clear and concise overview of all key trade-in activities and performance indicators. The central panel displays real-time statistics on pick-ups, including the amount pending and the number of devices ready for pick-up. In addition, the dashboard provides insight into devices submitted in the past 30 days, as well as an overview of the total number of devices submitted through the platform.

Admin Portal

Orders ready for pickup

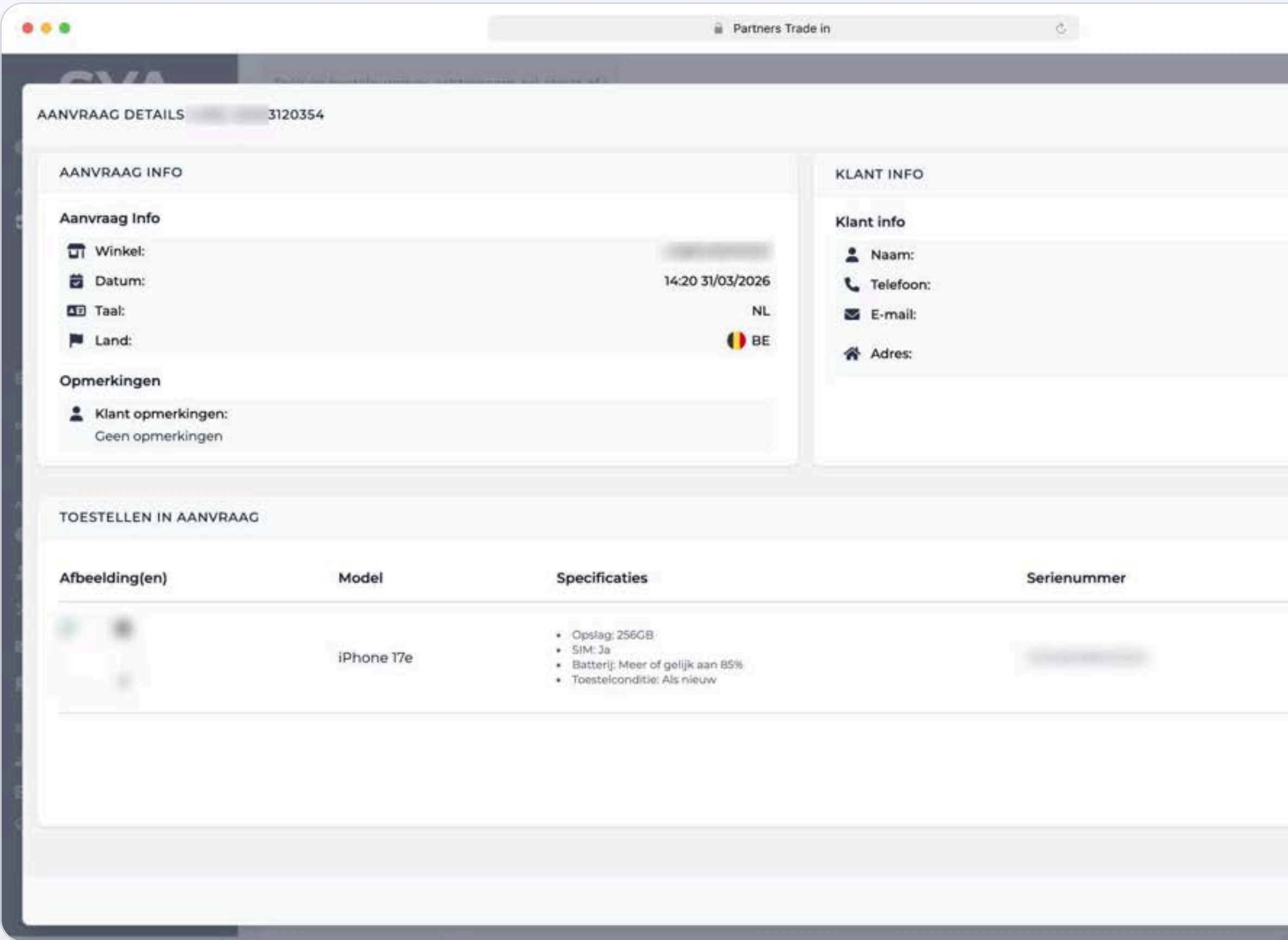


The Orders Ready for Pick-up page simplifies the management of trade-in orders ready for pick-up. With features such as generating pick-up lists and filtering orders based on various criteria, devices ready for shipment can be easily managed. This page provides an overview of each order status, including customer information, shop location and trade-in value. This helps to keep the pickup process running smoothly and reduces delays in processing trade-in orders.

Admin Portal

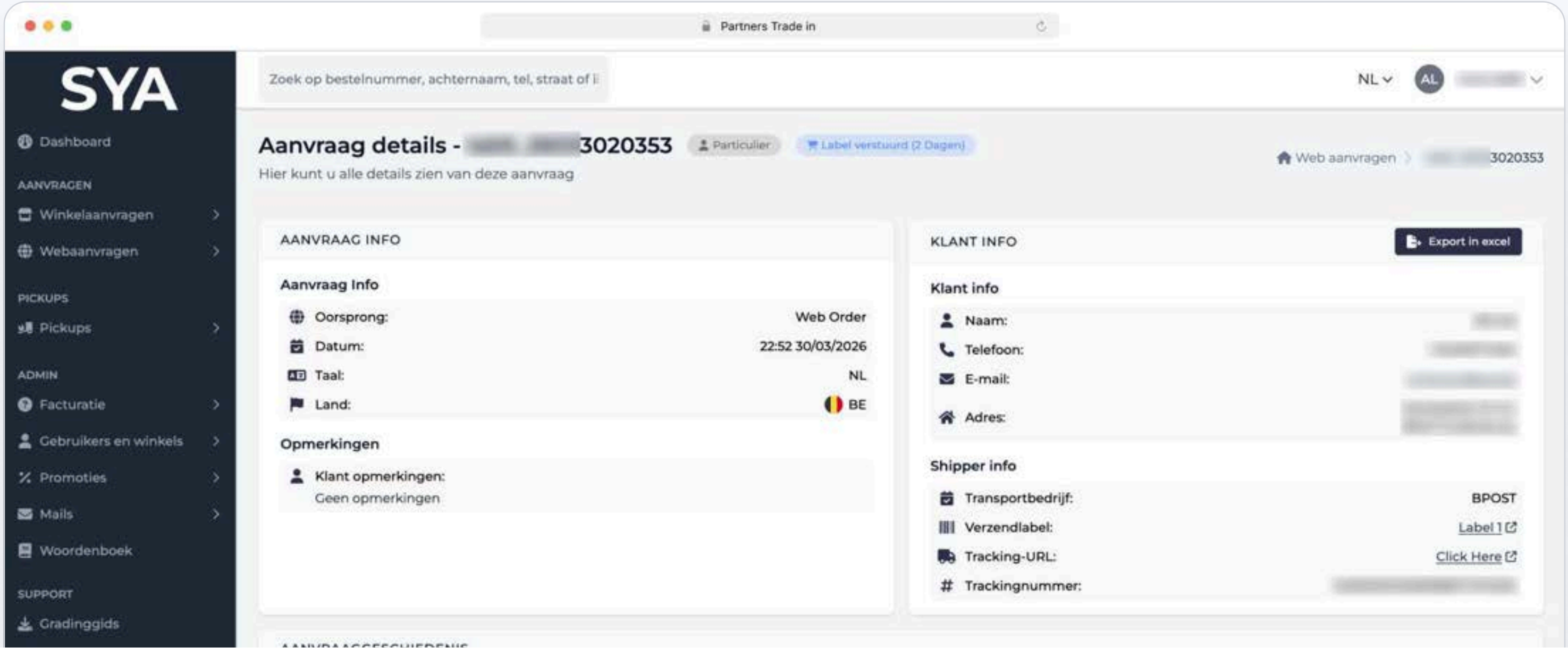
Order quick view

The Quick View feature allows administrators to quickly view key order details by simply clicking on the eye icon. This provides instant insight into customer details, items and prices, without having to open the full order page. This functionality speeds up order review and makes managing trade-in orders significantly more efficient.



Admin Portal

Order detail



The 'Order Detail' page provides a complete overview of individual orders, including customer information, delivery location, and details of the traded-in devices, such as photos and specifications. A clear status timeline shows all stages of the order process, from submission to completion, making it easy to track the progress of the order.

Admin Portal

Pick-ups

The 'Pick-up Overview' page helps efficiently track and manage all pick-up requests, both open and completed. It provides a clear overview of each pick-up, including shop location, order numbers and pick-up dates. This ensures an organised pick-up process, with quick access to each request for easy management and control.

Partners Trade in

SYA

Dashboard

AANVRAGEN

Winkelaanvragen

Webaanvragen

PICKUPS

Pickups

Aanvragen klaar voor pickup

Open pickups

Afgeronde pickups

ADMIN

Facturatie

Gebruikers en winkels

Promoties

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Videogids

Hulp

Zoek op bestelnummer, achternaam, tel, straat of ii

Pickups

Hier kunt u alle pickups raadplegen

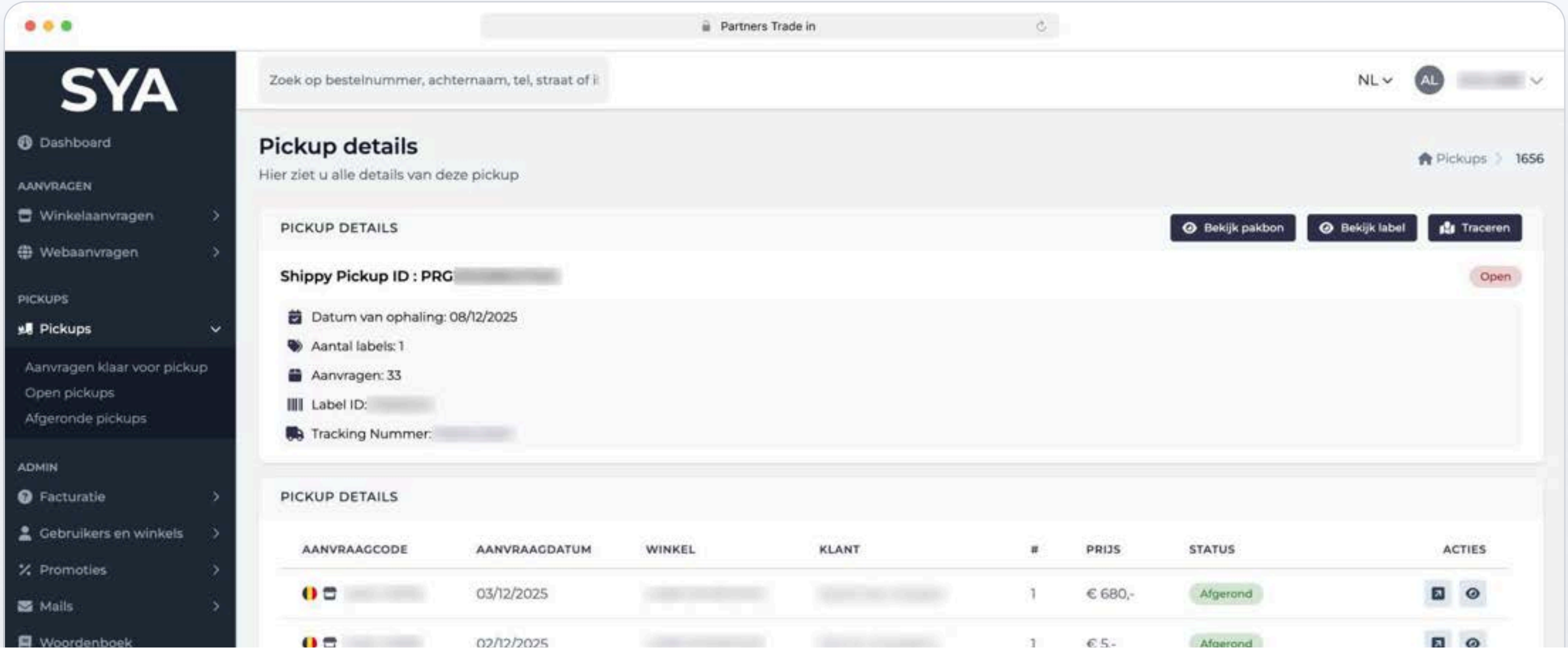
PICKUPS

Zoeken

ID	SHIPPY PICKUP ID	WINKEL	LABELS	AANVRAGEN	PICKUP-DAT
1876	PRG		1	2	03/04/2026
1874	PRG		1	2	05/03/2026
1870	PRG		1	1	05/03/2026
1853	PRG		1	1	03/03/2026
1656	PRG		1	33	08/12/2025
1052	PRG		1	5	04/03/2025
970	PRG		1	17	27/01/2025
943	PRG		1	9	15/01/2025
913	PRG		1	1	30/12/2024
752	PRG		1	6	23/10/2024

Admin Portal

Pick-up detail

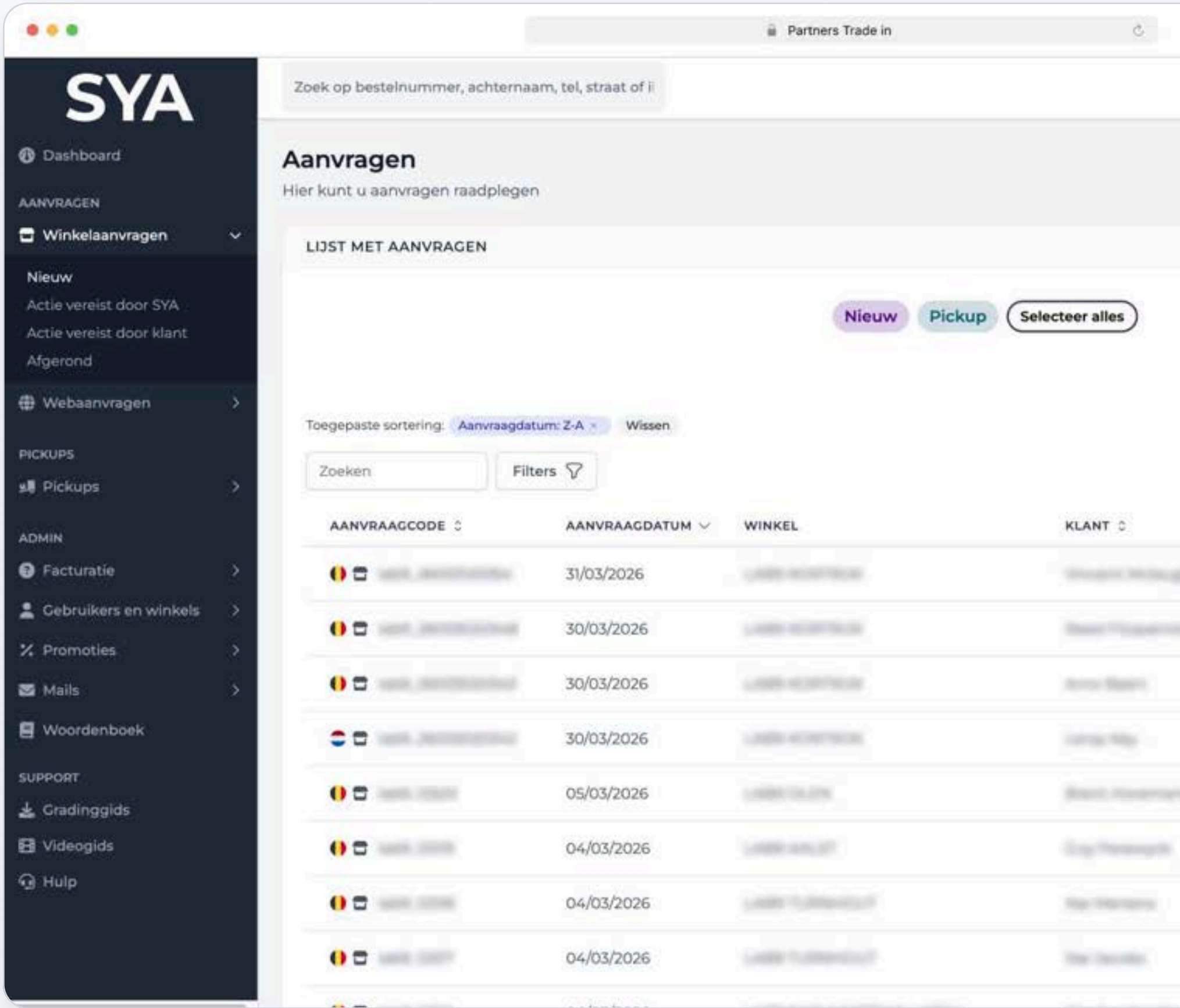


The 'Pick-up Details' page provides a detailed overview of each scheduled pick-up, with essential information such as pick-up date, label details and tracking number. In addition, all linked orders are displayed, enabling efficient tracking and management of the entire pick-up process. Thanks to the readily available information, administrators can easily monitor the progress of pickups and associated orders

Admin Portal

Store Trade-In

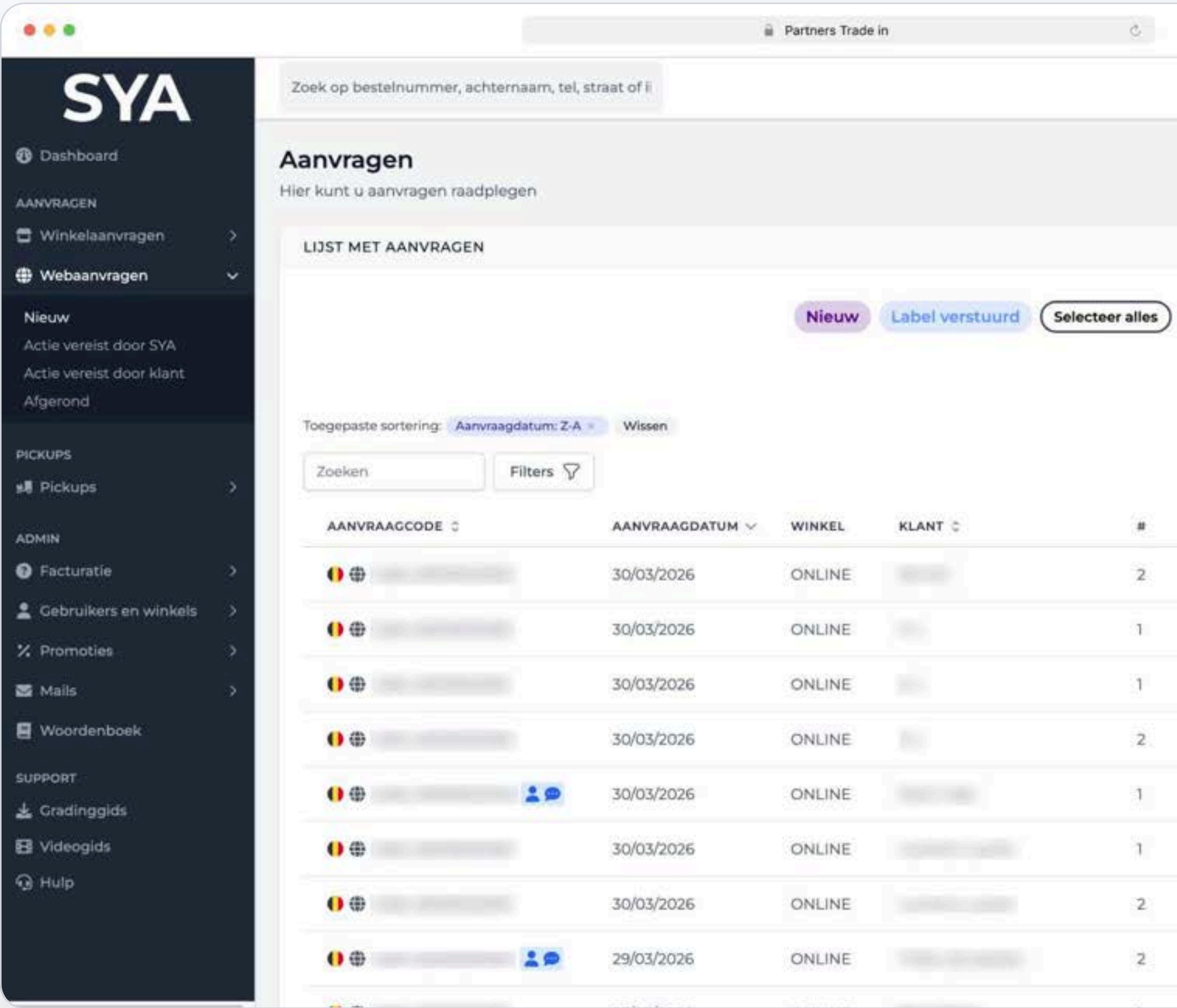
The 'Store Trade-In Overview' page provides a clear overview of all newly placed store orders, including important details such as order date, which shop and customer information. This provides full insight into new purchases and supports efficient order management. Thanks to the built-in filter and search functions, store trade-ins can be easily tracked and organised, contributing to a clear and structured management process.



Admin Portal

Online Trade-In

The 'Online Trade-In Overview' page provides a complete overview of all trade-ins processed via the online tool. As with store trade-ins, online orders can be tracked here, with important details such as order date, customer information and order status. The distinction between store and online orders enables easy management and organisation of trade-ins from different channels.



Admin Portal

Completed Trade-ins

SYA

Dashboard

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PICKUPS

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Facturatie

Afgeronde inkoop

Orders klaar voor facturatie

Alle facturen

Gebruikers en winkels

Promoties

Mails

Woordenboek

SUPPORT

Partners Trade in

NLAL

Zoek op bestelnummer, achternaam, tel, straat of i

Afgeronde inkoop

Hier ziet u een overzicht van de afgeronde inkoop

Facturen

Inkopen WinkelInkopen Toestellen

Exporteer

Winkel naam	Maart	Februari	Januari	Dit jaar	2025
Online	8	2	3	13	119
	2	7	11	20	216
	0	20	29	49	286
	0	18	36	54	308
	0	12	9	21	262
	0	11	16	27	201
	0	10	19	29	199
	0	10	18	28	206

SYA

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Afgeronde inkoop

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Facturen

Inkopen WinkelInkopen Toestellen

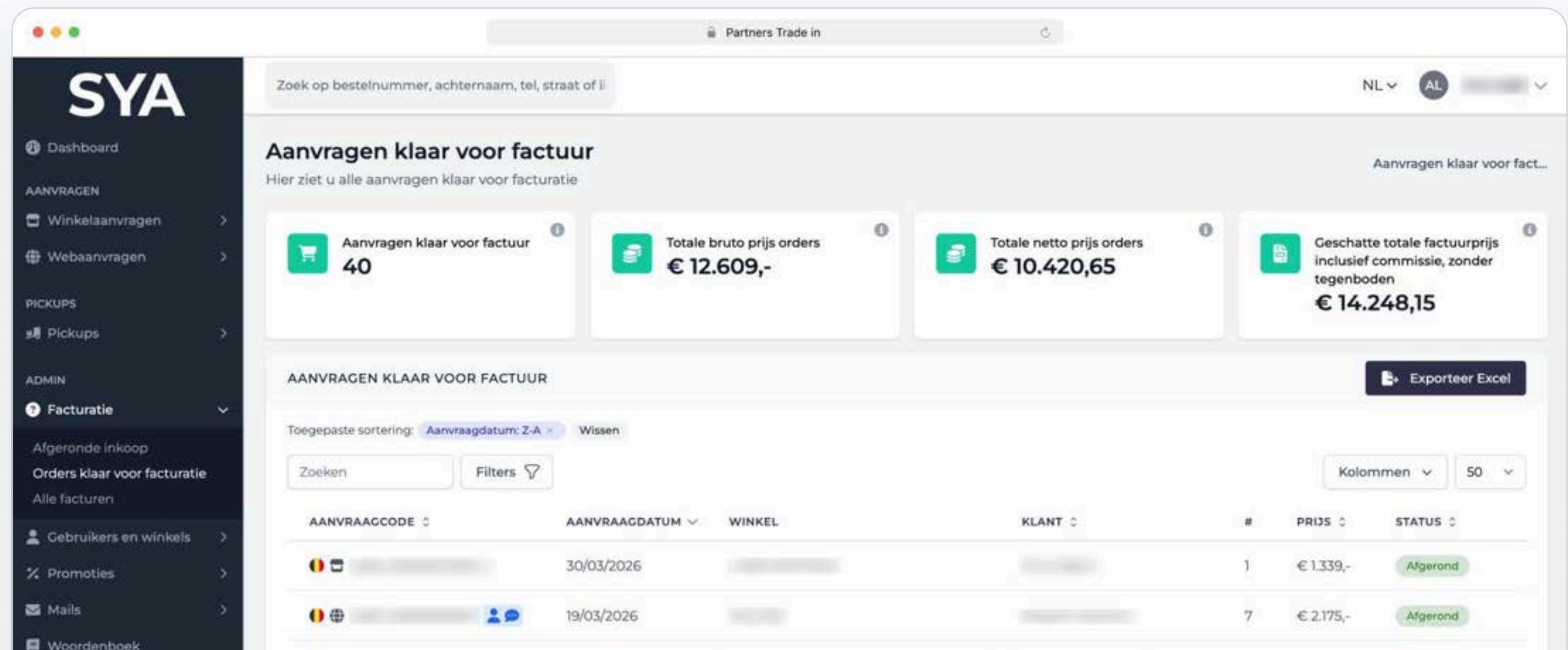
Exporteer

Toestel	Scherm Grootte	Modeljaar	Processor	Maart	Februari	Januari	Dit jaar	2025
iPhone 17 Pro Max				1	2	3	6	2
Series 11				1	1	1	3	0
iMac Intel	21,5-inch	Late-2015	2.8 GHz Core i5 (I5-5575R)	1	0	1	2	3
Galaxy Tab S9 FE				1	0	0	1	0
HomePod				1	0	0	1	0
HomePod (2nd gen)				1	0	0	1	0
Mac Pro		2019	2.7Ghz Intel Xeon W-3265M (WS700X)	1	0	0	1	0
iPad Pro 13inch 8ste gen				1	0	0	1	0

The 'Completed Trade-ins' page offers two clear reports. The first shows how many devices were redeemed per shop, spread over different time periods, providing insight into trends by location. The second provides a detailed breakdown by device, with numbers and popularity of each device. This data helps you better understand both performance per store and trends in popular devices.

Admin Portal

Ready for invoicing



The 'Orders Ready for Invoicing' page provides an overview of all completed orders ready for invoicing. This makes it easy to see which orders still need to be invoiced, so no orders are overlooked. By collecting all completed orders in one place, this page helps streamline the billing process and simplify the management and follow-up of invoicing tasks.

Admin Portal

Invoices

The 'Invoices' page provides a central overview of all invoices, including their current status. Whether an invoice is still in processing or fully paid, you can easily track it. This page makes invoice management efficient, allowing you to track open payments and verify completed transactions.

Partners Trade in

SYA

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Zoek op bestelnummer, achternaam, tel, straat of i

Facturen

Hier kunt u alle facturen raadplegen

FACTUREN

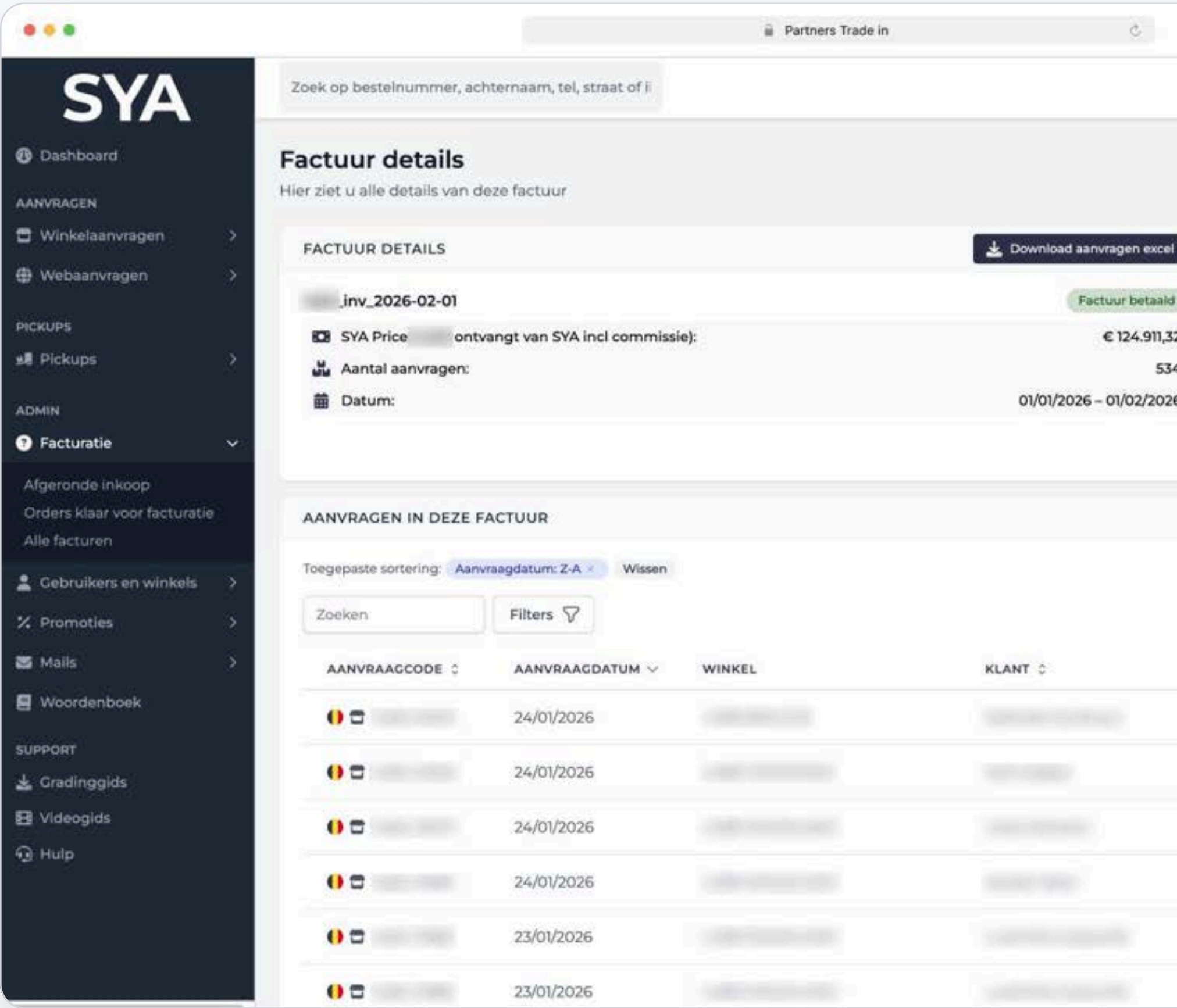
Zoeken

NAAM	AANTAL AANVRAGEN	PRIJS	STATUS	AANGEMAAKT
inv_2026-03-01	460		Ontgrendeld	01/03/2026
inv_2026-02-01	534		Factuur betaald	01/02/2026
inv_2026-01-01	424		Factuur betaald	01/01/2026
inv_2025-12-01	376		Factuur betaald	01/12/2025
inv_2025-11-01	541		Factuur betaald	01/11/2025
inv_2025-10-01	210		Factuur betaald	01/10/2025
inv_2025-09-01	270		Factuur betaald	01/09/2025
inv_2025-08-01	339		Factuur betaald	01/08/2025
inv_2025-07-01	450		Factuur betaald	01/07/2025
inv_2025-06-01	293		Factuur betaald	01/06/2025

Admin Portal

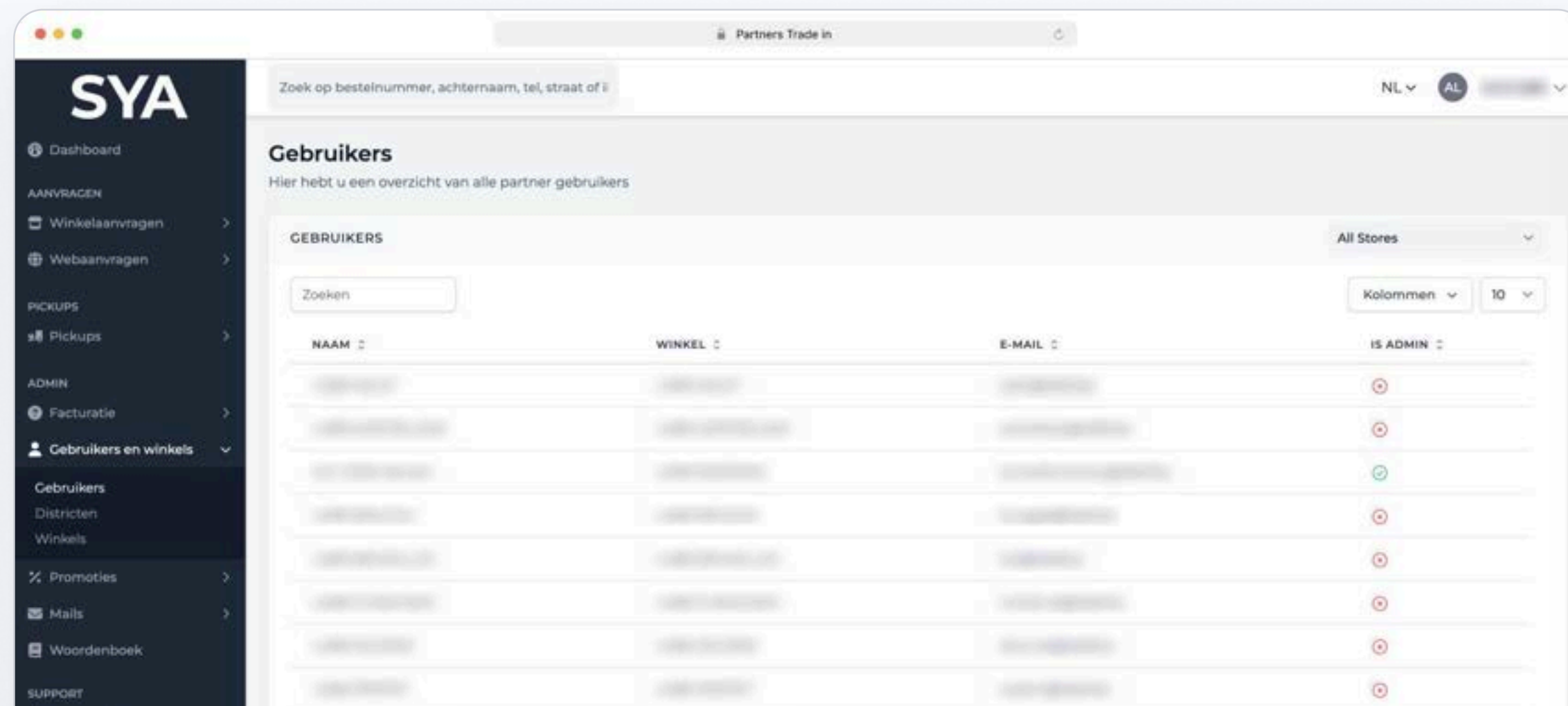
Invoice detail

The 'Invoice Detail' page provides a detailed overview of each invoice, including essential information and a list of linked orders. Users can easily access individual orders or view order details directly on the invoice page. This seamless navigation between invoices and associated orders contributes to a more efficient invoicing and order management process.



Admin Portal

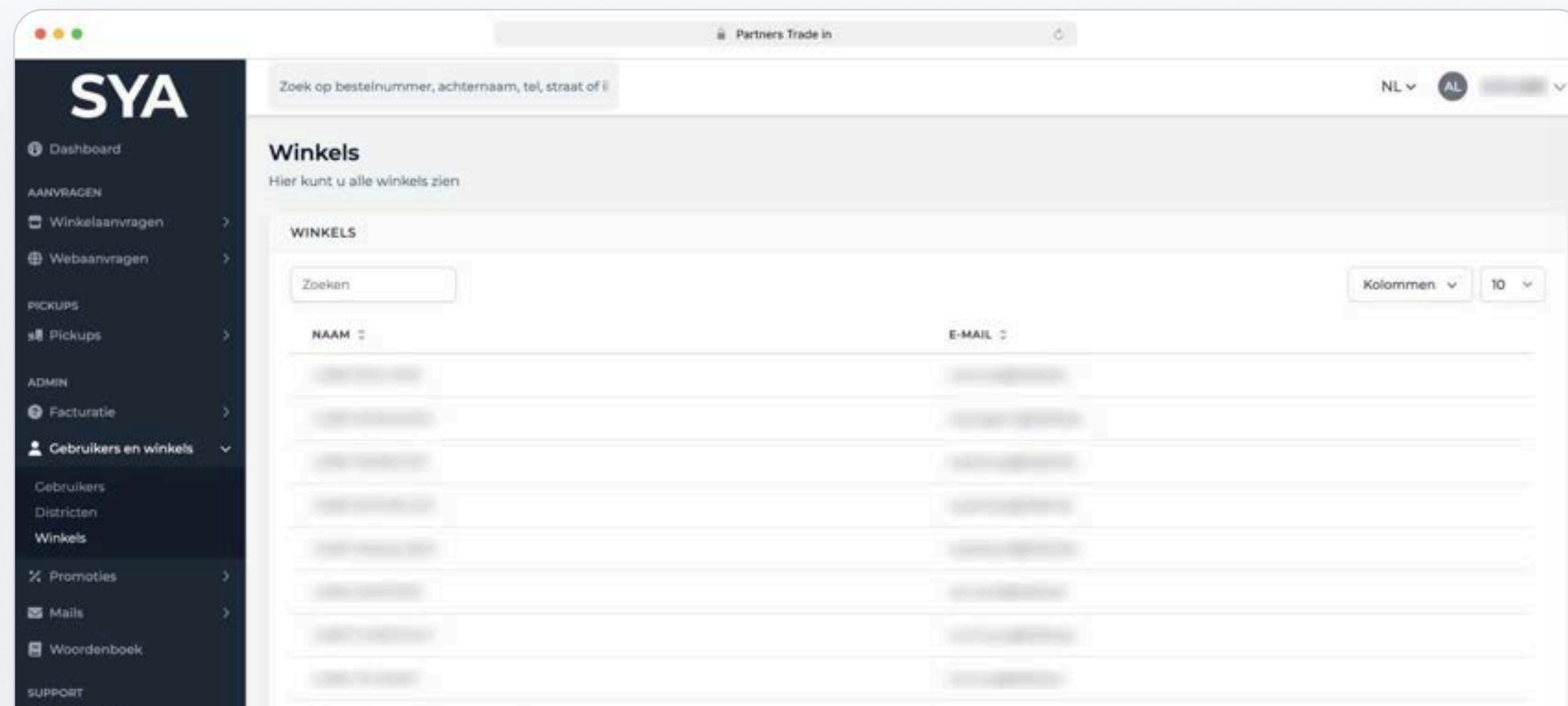
Users



The 'Users' page simplifies and optimises user management. With a switch, you can assign or revoke administrator roles, giving you full control over user rights. In addition, the page allows you to filter users by shop or search through the entire database, making managing users in different locations easy. This functionality streamlines the administration process and ensures accurate management of user roles and permissions.

Admin Portal

Stores

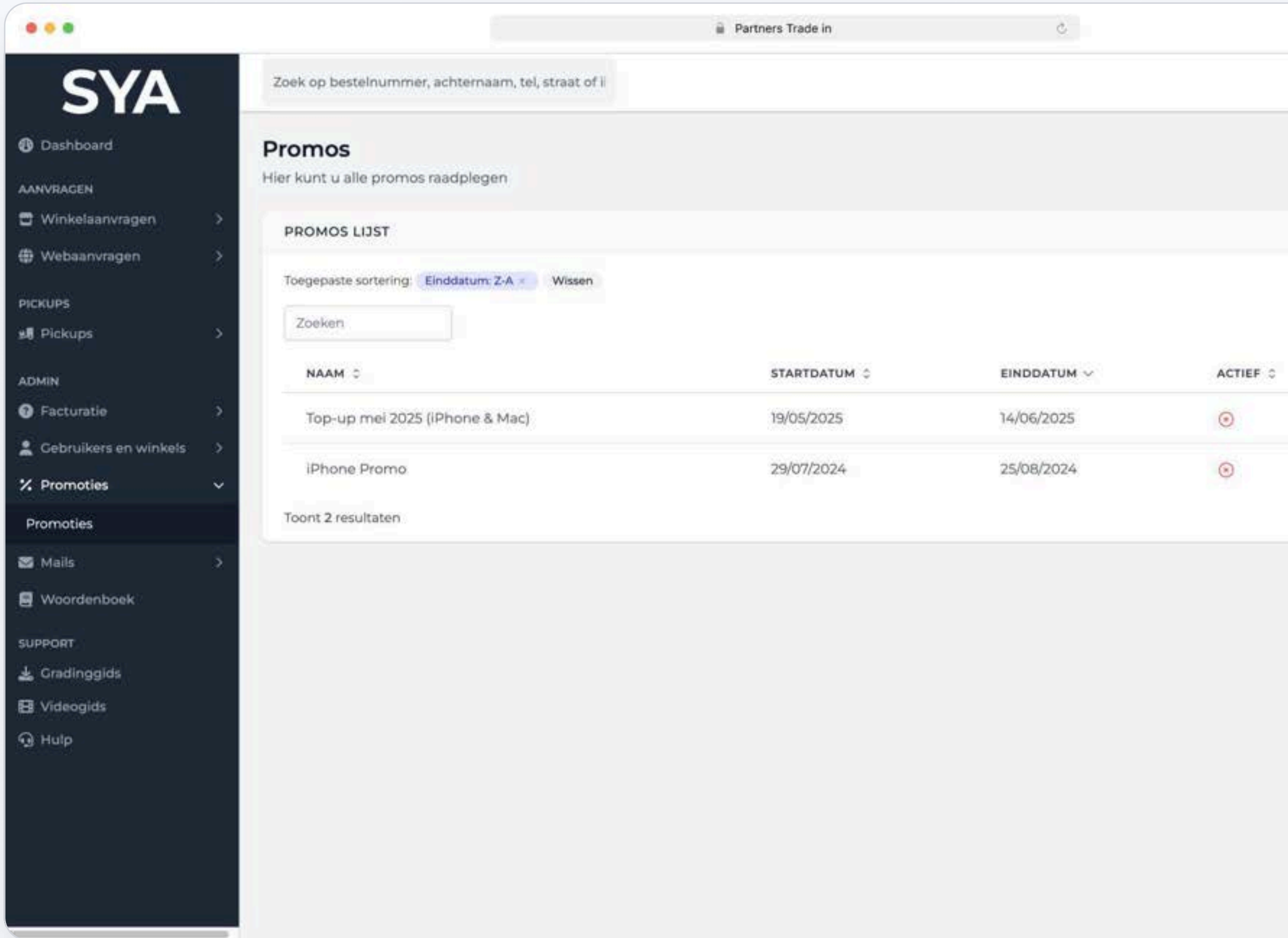


The 'Stores' page provides an overview of all active shops and functions similarly to the user management system. Each shop is linked to a link that leads to a detailed user overview of that specific location. This makes it easy to manage and monitor users per store, ensuring efficient control and organisation of all branches.

Admin Portal

Promotions

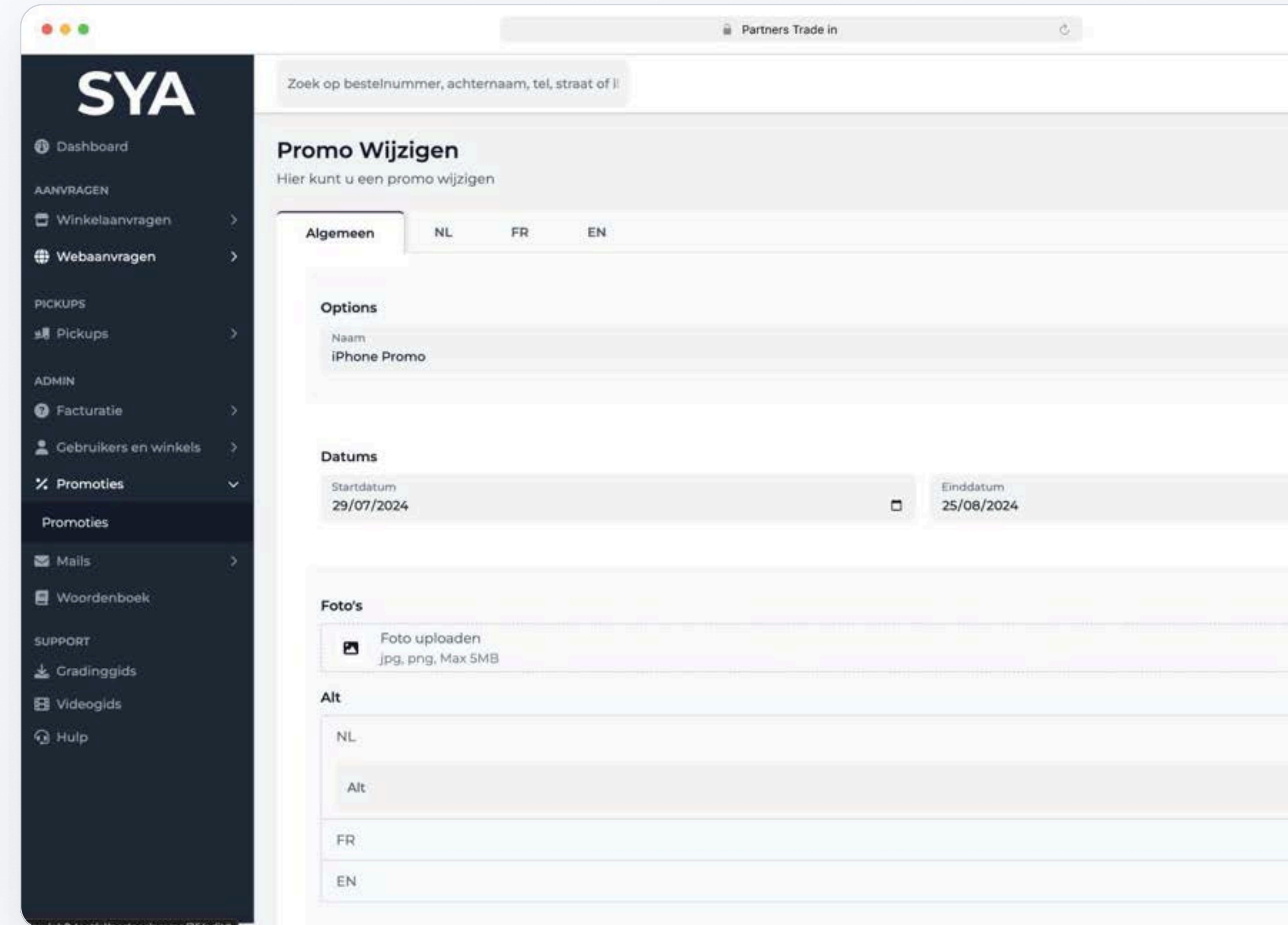
The 'Promotions Overview' page provides full control over promotional campaigns, with an overview of all created promotions, including start and end dates and their active status. Inactive promotions can be easily edited via the pencil icon and, if desired, reactivated. In addition, new promotions can be created quickly and easily by clicking on 'Add Promo'.



Admin Portal

Edit/Create promotion

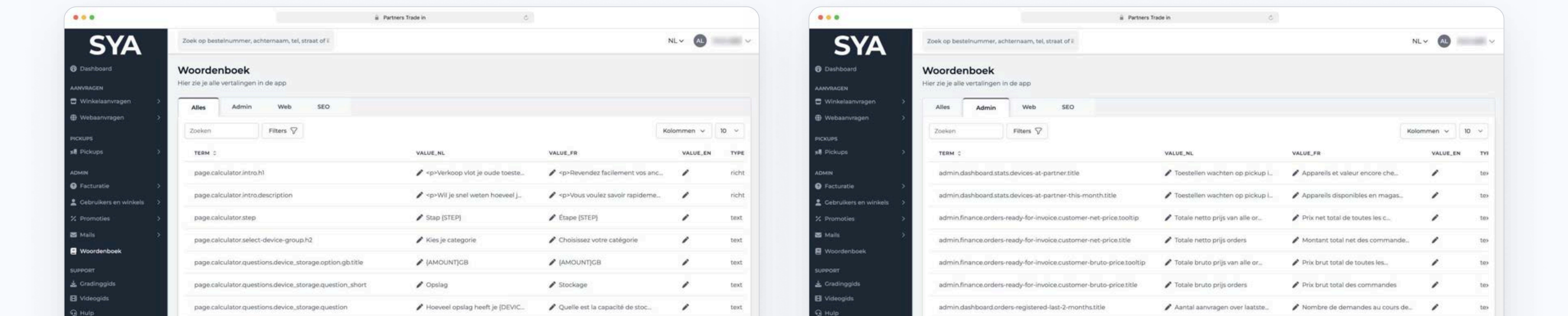
On this page, promotion details can be set, such as the name, start and end dates, and an image can be added for visual support. This functionality provides the flexibility to personalise promotional campaigns and set the duration, making it easy to strategically plan promotions and launch them at the right time.



The screenshot shows the SYA Admin Portal interface. On the left is a dark sidebar with the SYA logo and a menu including Dashboard, AANVRAGEN (Winkelaanvragen, Webaanvragen), PICKUPS (Pickups), ADMIN (Facturatie, Gebruikers en winkels, Promoties), Promoties, Mails, Woordenboek, SUPPORT (Gradinggids, Videogids), and Hulp. The main content area is titled 'Promo Wijzigen' with the subtitle 'Hier kunt u een promo wijzigen'. It features a search bar at the top and tabs for 'Algemeen', 'NL', 'FR', and 'EN'. The 'Algemeen' tab is active, showing fields for 'Options' (Naam: iPhone Promo), 'Datums' (Startdatum: 29/07/2024, Einddatum: 25/08/2024), 'Foto's' (Foto uploaden: jpg, png, Max 5MB), and 'Alt' (NL, FR, EN).

Admin Portal

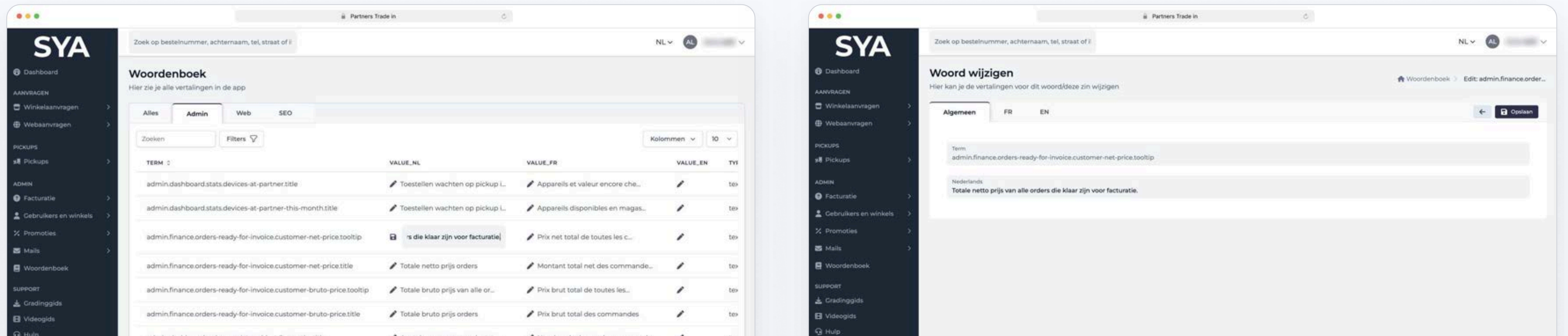
Dictionary



The 'Dictionary' page provides a clear management system for all texts in the application. You can easily update or translate texts for the admin panel, the web interface and SEO content, with the ability to filter entries by category. The 'Admin' category contains management texts, while 'Web' shows texts visible to users. This provides efficient text management and ensures consistent, up-to-date content across the platform.

Admin Portal

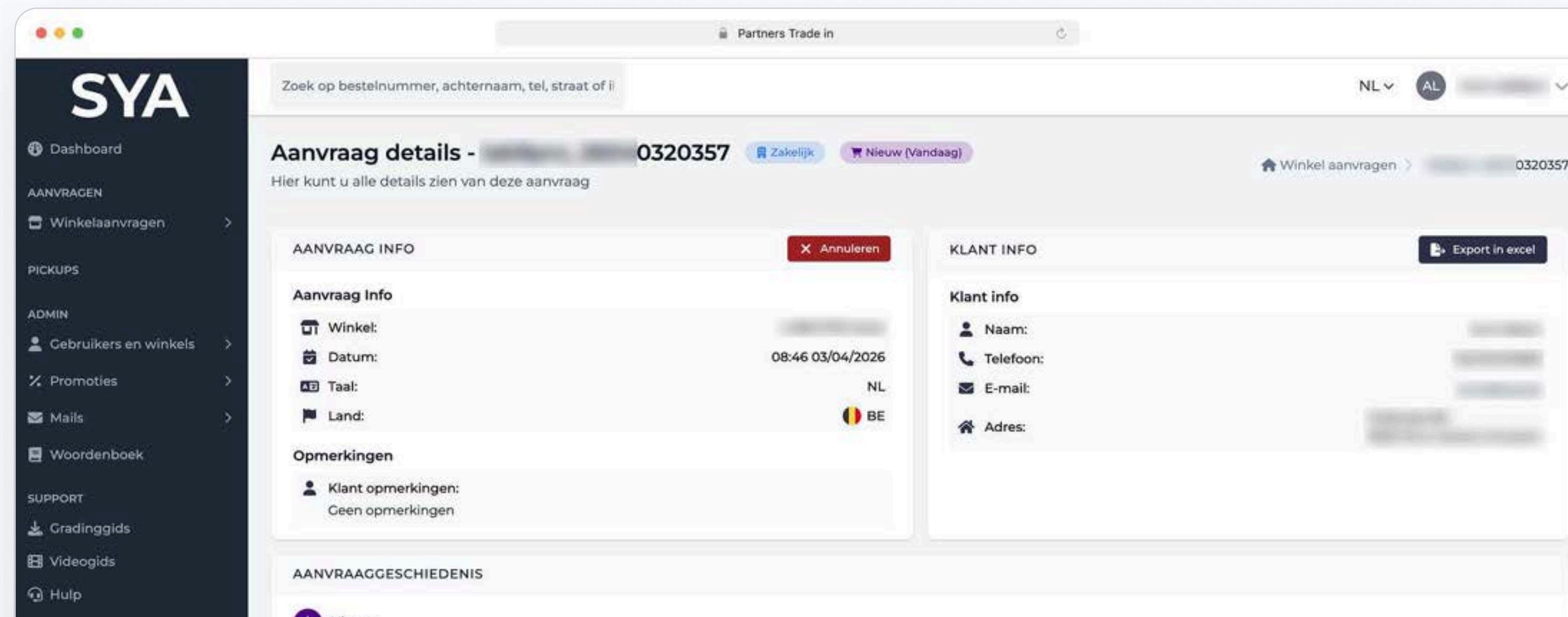
Customise dictionary



In the Dictionary, there are two ways to edit texts. The inline editing function allows small changes to be made quickly and directly from the overview. For more control and extensive options, there is the editing page, where translations can be managed and additional settings adjusted. In this way, speed and precision are combined when editing texts, depending on the need.

Admin Portal

B2B portal



B2B Pro portal designed for the business department, offering features to manage bulk trade-ins and larger transactions. This portal is ideal for companies that process large volumes of trade-in transactions or work closely with business customers.

Grading

Thorough test and inspection manuals for trade-in processes

We provide comprehensive grading manuals and detailed instructions for testing and inspecting devices during the trade-in process. These documents have been carefully developed to ensure the quality and accuracy of the trade-in process and guarantee reliable, consistent results.

Grading Manuals

SYA

Grading iOS devices

SYA NV

Grote Baan 358/001

9930 Lievegem (East-Flandres) - Belgium

BE0759.988.565

GRADINGS

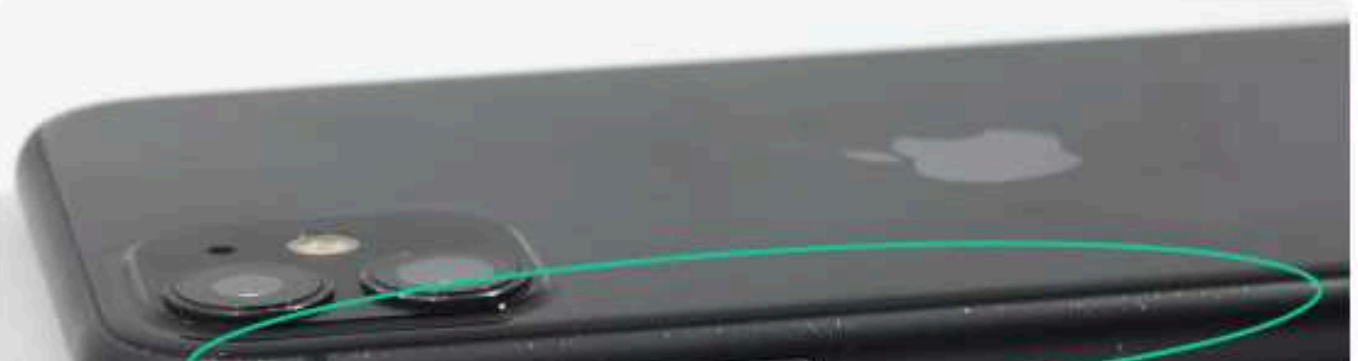
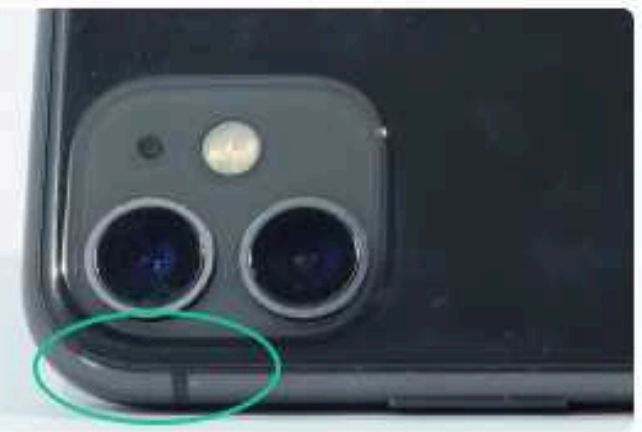
	A	B	C	W
FUNCTION	100%	100%	100%	100%
VISUAL	Pristine	Excellent	Good	Worn
BATTERY	85% and more or described under "Additional Information".			

GRADING DETAILS

A - GRADE



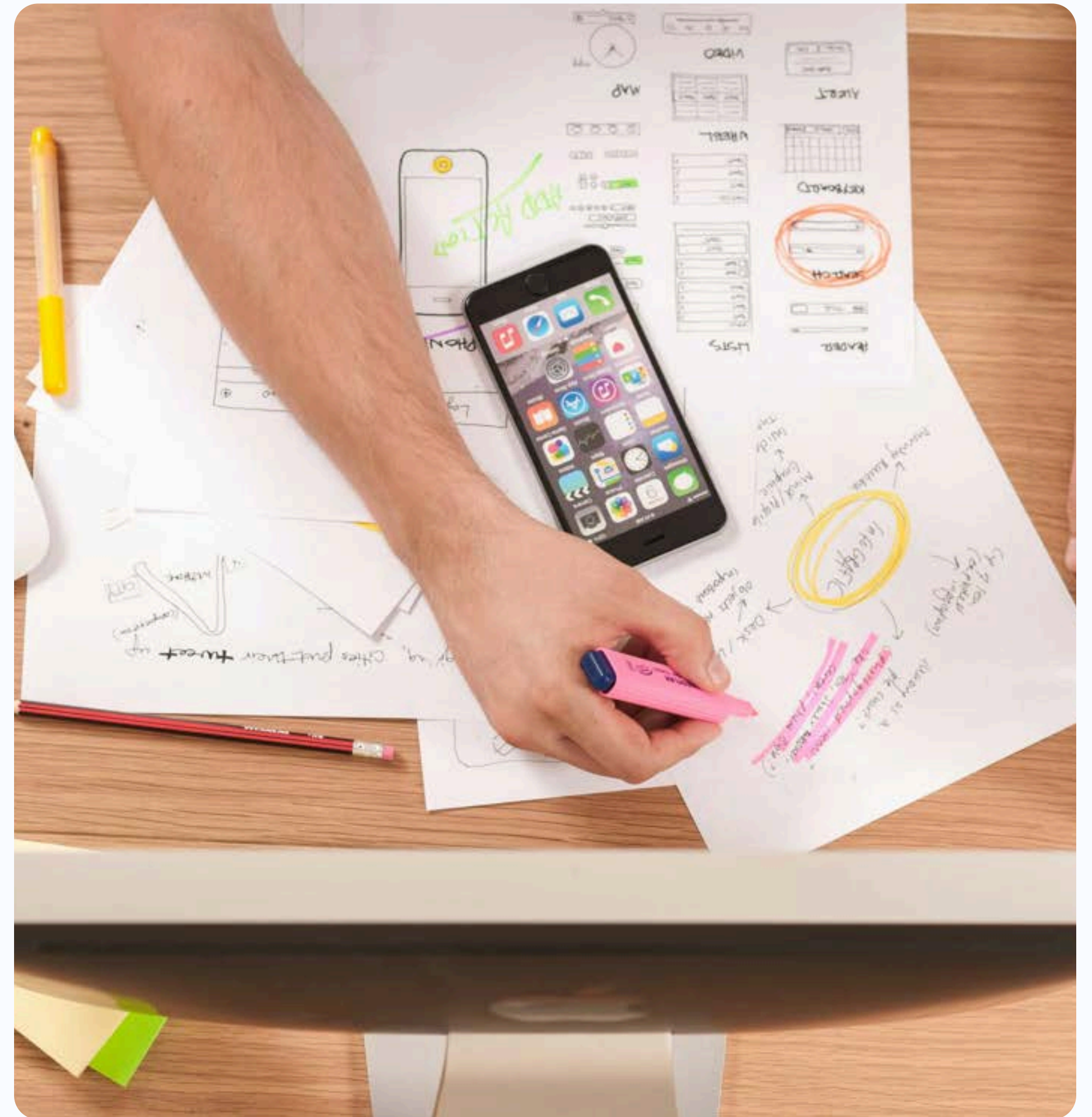
B - GRADE



Our grading manuals allow you to accurately assess the condition of an appliance using clear explanations and photos. These manuals provide structured guidelines that ensure consistent and reliable grading. This ensures the quality and accuracy of the trade-in process, giving confidence to users and administrators alike.

Grading Workshops

To ensure a uniform approach to valuation, we offer specialised workshops for shop and district managers. Grading can often be subjective, leading to inconsistencies in trade-in assessments. Our workshops aim to standardise the grading process so that your team has the knowledge and skills needed to accurately determine the value of a piece of equipment.



Customisable features

**Our software is
fully custom-
made by our
experienced
IT-team**

We understand that every partner has unique needs. That is why our software is fully customisable. Whether you want specific features tailored to your business model or want to customise existing functionalities, our team is ready to work with you to develop the perfect solution.

Customisable features

Branding - Logo

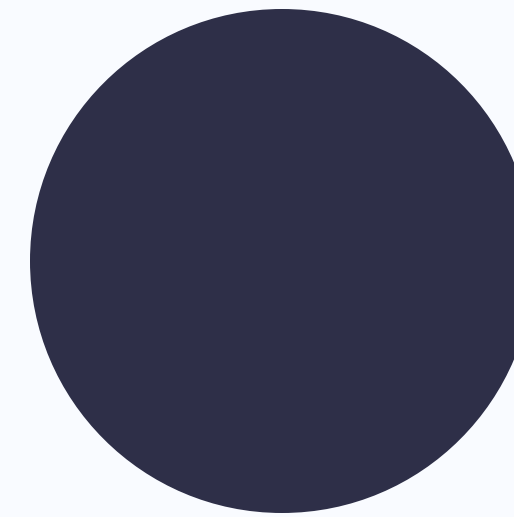
The logo is fully integrated into the trade-in platform, keeping your brand identity visible and recognisable no matter where the platform is used.

The SYA logo is displayed in a dark blue, bold, sans-serif font. It is centered within a white rectangular box with rounded corners, which is set against a light blue background.The SYA logo is displayed in a white, bold, sans-serif font. It is centered within a dark blue rectangular box with rounded corners, which is set against a light blue background.

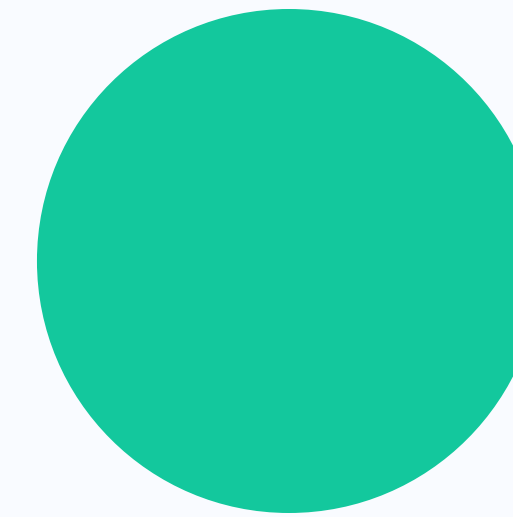
Customisable features

Branding - Colour

Brand colours are integrated into the trade-in platform to visually match the corporate identity and ensure a consistent brand experience for users.



#2F3049
Primary colour



#14C99D
Secondary colour



#FA2297
Accent colour

Customisable features

Additional features

If there is a need for additional functionalities, the possibilities are gladly discussed together. The platform offers room for customised solutions, with active participation in further optimisation and adaptation to specific needs. This ensures that the platform seamlessly matches your needs and expectations.

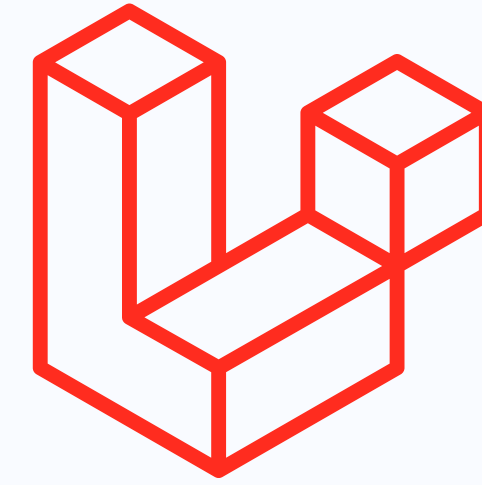
```
public function getTradeInValue(Request $request)
{
    $request->validate([
        'device_price' => 'required|numeric|min:1',
        'device_condition' => 'required|in:excellent,good,fair,poor',
        'device_age' => 'required|integer|min:0|max:10',
    ]);

    $tradeInValue = $this->calculateTradeInValue(
        $request->device_price,
        $request->device_condition,
        $request->device_age
    );

    return response()->json([
        'trade_in_value' => $tradeInValue,
    ]);
}
```

Technology

Our trade-in platform
uses the latest
technologies for
maximum efficiency and
ease of use



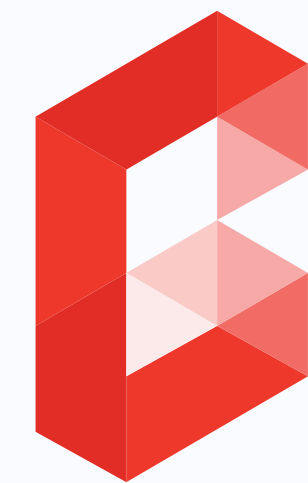
Laravel



MSQL



Vue



Blade

Next steps

Interested in a demo?

Contact us through the channels below and experience the benefits of our trade-in software for yourself.



+32 78 48 05 12



info@sya.be



www.sya.be

SYA